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WARRANTY POLICY FOR ORIGINAL CUSTOMERS

Contact Industries, Inc. Warranty Policy covers only failures in material and workmanship. The Warranty period commences with delivery of the new vehicle or equipment to the original consumer purchaser and extends for six (6) months.

If the equipment manufacturers warranty is for a greater or lesser period of time, Contact Industries, Inc. warranty period will coincide with that of said manufacturer, but in no event will exceed twelve (12) months from date of sale to the original consumer purchaser.

Service parts are warranted for ninety (90) days if they are used in the repair of Contact Industries, Inc. original equipment for the unexpired warranty of original parts.

This Warranty is extended to Contact Industries, Inc. original equipment customers only, and is expressly not extended by Contact Industries, Inc. to any consumer or purchaser of the original equipment customer. Any such warranty given by the original equipment customer to a consumer or purchaser from the original equipment customer is the exclusive warranty of the original equipment customer and not Contact Industries, Inc. This warranty does not apply if the product has been consumed, subject to accident, faulty repair, improper adjustment or installation, neglect, misuse, negligence; or is caused by the failure of a part not manufactured by Contact Industries, Inc. This warranty does not apply to enclosed units that have been disassembled. This warranty shall not apply in any Contact Industries, Inc. product if used for a purpose for which it is not designed or altered in any way so as in the judgment of Contact Industries, Inc. to adversely affect its performance and reliability.

The obligation of Contact Industries, Inc. is limited to the repair of any complete unit or the replacement of component parts and covers only the cost of the parts. This policy does not provide for replacement of products in instances where adjustments will correct the difficulty. A complete replacement of Contact Industries, Inc. products is not authorized, and therefore can only be replaced at the discretion of Contact Industries, Inc. Evidence is to be submitted at the time of repair that the failure occurred within the applicable warranty periods. A Contact Industries, Inc. Representative must concur that the product or part failed as a result of material or workmanship. Transportation and handling charges for products or parts submitted to the Official Contact Industries, Inc. Representative for warranty consideration must be prepaid. Repaired or replaced Contact Industries, Inc. parts will be returned, transportation and handling charges collect. No charge will be made for labor or material used in effecting such repairs.

THIS WARRANTY DOES NOT APPLY TO LOSS OF THE VEHICLE OR EQUIPMENT, LOSS OF TIME, INCONVENIENCE, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES.

CONTACT INDUSTRIES, INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES arising out of or from the use of Contact Industries, Inc. products by the buyer, its assignees, employees, agents or customers.

To return materials:

Notify Contact Industries, Inc. before returning any material for credit or repair under warranty. Authorization must be received along with a Return Material Authorization (RMA) number before any materials will be accepted by the receiving department.

Products that are out of warranty must also have an RMA number before they can be returned for repair.